

## Working together for a safer London

Palm Island Longe

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Your Ref: 30411 Our ref: 01QK/908/23/1187NW

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## Conditions to be applied to the licence.

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.

3. A CCTV camera shall be installed to cover the entrance of the premises, the main restaurant, bar area, entrance to the toilets and the external areas.

4. The CCTV system shall display on any recordings the correct date and time of the recordings.

5. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide Police or Authorised Council Officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

6. The Licence holder/DPS/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.

7. A "Challenge 25" policy shall be adopted and adhered to at all times

8. Customers shall not be permitted to take any open drink container outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

9. A sign stating "No proof of age -- no sale" shall be displayed at the point of sale.

10. Alcohol shall only be provided as an accompaniment to a main meal and seated at a table and served by waiter/waitress.

11. No vertical drinking.

12. No bottles of spirits to be served to or bought by customers.

13. No customer shall be permitted to drink at the bar.

14. No high strength beers, lagers and ciders above 6.0% ABV shall be stocked or sold at the premises.

15. All alcohol must be kept behind the counter/bar arear at all times with the exception of alcohol which has already been purchased/sold/supplied to the public or alcohol which is in storage rooms on the premises.

16. There shall be a zero tolerance policy in relation to drugs at the premises and there shall be regular checks by management to prevent the use of drugs by patrons. Drugs seized shall be stored securely and handed to police.

17. No noise or vibration shall be detectable at any neighbouring noise sensitive premises.

18. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

19. The playing of recorded music shall not be permitted in any external area.

20. A copy of the premises licence shall be kept inside the venue and made available on demand for inspection by the police or local authority.

21. Any staff directly involved in selling alcohol for retail to consumers and managers shall undergo basic training of Licensing Act 2003 legislation. This shall be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

22. An incident log shall be kept at the premises, and made available for Inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

(a) all crimes reported to the venue

(b) all ejections of patrons

- (c) any complaints received
- (d) any incidents of disorder

(e) any faults in the CCTV system

(f) any refusal of the sale of alcohol

(g) any visit by a relevant authority or emergency service.

23. All deliveries shall take place during normal working hours (i.e.08.00hrs to 18.00hrs daily).

24. The placing of bottles into receptacles outside the building shall not be permitted between 22:00 hours and 08:00 hours the following morning.

25. No children shall be permitted on the premises unless accompanied by a responsible adult.

26. The locks and flush latches on the exit doors shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.

27. No person shall be permitted to sit on the floor, on stairs or in gangways and passageways.

28. All roller shutters that are operational as exit points must be fixed/locked up in the open position whilst the public/staff are on the premises.

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